



FORZA GUARANTEE



Leicester Building Plastics Ltd (LBP) warrants to the original purchaser that, for 10 years from purchase under normal use and installation conditions that LBP Forza Composite products shall not split, splinter or rot. If a defect occurs within the warranty period, the purchaser must, within ten (10) working days from discovery of the claimed defect but no later than the end of the warranty period, notify LBP in writing at the following email and address:

EMAIL : info@leicesterbuildingplastics.com

ADDRESS : Unit 1, Oswin Road, Leicester, LE3 1HR

The Purchaser must include in this communication proof of purchase along with statement and photos explaining the defect and the date the products were installed. After reviewing all information and upon completion of an investigation, LBP shall make a decision with respect to the validity of the claim. If LBP confirms the Purchaser's claim is valid, LBP responsibility shall be to either replace the defective products or refund the portion of the purchase price paid by the Purchaser for any such defective products.

LBP does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributed to:

1. Installation of LBP Forza Composite products that have not been installed using our installation guides and maintaining instructions
2. Movement, distortion, collapse or setting of the ground the supporting structure on which the products are installed
4. Any act of God (such as, but not limited to, flooding, hurricane, earthquake, thunder and lightning, etc), environmental conditions (such as, but not limited to, air pollution, mould, mildew, etc), staining from foreign substances (such as, but not limited to, dirt, grease, oil, etc) or normal weathering
5. Slight variations or changes in colour of LBP Forza Composite products
6. Handling, storage, abuse or neglect of LBP Forza Composite products by purchaser
7. Decay caused by fasteners
8. Ordinary wear and tear

